

Sunflower Retreats Holidays

Booking Form

Holiday Dates

From: _____

To: _____

Name: _____

Date of birth: _____

Address: _____

Country: _____

Telephone (Day/evening): _____

Email: _____

Flight arrival time: _____ :

Airport: Ciampino or Fiumicino/Leonardo Da Vinci

We recommend that you plan your journey to arrive in Casperia before 17.00.

Payment details

Choose payment: Deposit only Pay in full

The balance must be paid 3 weeks before the start of your holiday, except for last-minute bookings.

Tick of of the following:

Online banking transfer

PayPal We will invoice you by email. PayPal bookings are subject to a €10 surcharge.

Cheque. Number: _____ Make cheques payable to 'Sunflower Retreats Holidays'

Credit card. Type: _____ Number: _____ Expiry date: _____ Security number: _____

Credit card payments are subject to a €10 surcharge.

Each guest is required to read and sign below

I have read the Booking Conditions and Fact Sheet and agree to the terms. I understand that these form part of the holiday contract.

Extra charges (e.g. for individual therapies) will be charged at local rates

Name: _____ Signature & date: _____

Name: _____ Signature & date: _____

Name: _____ Signature & date: _____

Name: _____ Signature & date: _____

Accommodation

Select one of the options by ticking the box.

Option 'A': Village House

Option 'B': Casa Latini Twin Suite

Option 'B': Casa Latini Twin Loft Room

Option 'B': Casa Latini Single Loft Room

Option 'C': Casa Bella Vista Twin Room

Other:

Tick if you would accept similar accommodation should your first choice be fully booked.

Single options: Single sharing Single supplement

Number of guests:

Optional workshops etc.

Awakening to Sound & Dance - 19th & 20th June - €80

Healthy Living & Weight Loss - 27th & 28th June - €80

Laughter Yoga - 4th & 5th September - €80

Other:

Opt-out of morning yoga sessions (-€100)

Sunflower Retreats Holidays, Suite 232, Regency House, 91 Weston Road, Brighton, BN1 2LB, United Kingdom
Tel: 0044 (0) 1273 782330, **Fax:** 0039 0765 639015, **Tel (Italy):** 0039 339 7043595 **Skype:** Sunflower Retreats Holidays, **Email:** mail@sunflowerretreats.com

Booking Conditions

Contract

A contract will only exist when the booking form is signed and received, together with the appropriate deposit. The signed booking form confirms your acceptance of our Booking Conditions. However, if we do not receive the booking form, our receipt of your deposit payment constitutes your acceptance of Sunflower Retreats Holidays Booking Conditions. If a group booking is made, this booking is conditional upon the person signing the form having authorization from all individuals named on the form, to enter into this contract. Amendments made to any holiday up to seven weeks before departure will incur an Amendment Fee of €25 per person, if we are able to assist you with your requested changes.

Alteration

We reserve the right to alter arrangements and programmes due to factors beyond our control such as, but not limited to, weather conditions, staff sickness, or any other problems where we deem such alteration to be in the best interests of our clients. If changes occur they will be made known to clients as soon as possible. In the interests of all our customers Sunflower Retreats Holidays reserves the right to ask you to leave the premises, without reimbursement, if we believe there is any aggressive or destructive behaviour towards any fellow holidaymaker or staff member.

Cancellation

If any party member needs to cancel, this must be done in writing and signed by the party leader. Cancellation takes effect from the date we receive your written cancellation instruction. If you cancel after booking has been confirmed, you must pay a fee to compensate us for the expense and losses which we incur as a result.

Cancellation fees are as follows:

Cancellation of the holiday between day the booking is made and **56 days** before the holiday commences: 50% of the deposit payment or, if full balance has been paid in advance, 50% of full balance.

Cancellation of the holiday between **22 and 55 days** before it commences: 70% of the deposit payment or, if full balance has been paid in advance, 70% of full balance..

21 days (3 weeks) before the holiday commences the balance of the holiday is due: 100% of the deposit payment or, if full balance has been paid in advance, 100% of full balance..

These fees reflect our estimated loss as a result of dealing with your booking to point of cancellation. You may be able to claim under your Travel Insurance policy if this cancellation falls within the conditions of that policy.

In the event of cancellation by Sunflower Retreats Holidays in foreseen, or unforeseen, circumstances an alternative may be offered; if this is unsuitable to you, then a full refund of the holiday deposit will be given.

Force Majeure

We regret we cannot accept liability for cancellations, changes or delays caused by any events which we, or the supplier of the service(s) in question, could not, even with all due care, foresee or avoid. Such events may include: war, or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, fire, technical problems to transport, closure or congestion at airports. We also accept no liability for client's mental or physical conditions which may develop during or subsequent to the holiday, loss of, or damage to, personal property.

Insurance

All participants must be covered by their own travel insurance to include: personal loss, damage or injury, and all activities that they decide to participate in during their holiday. We will not be liable for any loss, damage or injury. Your holiday travel insurance should cover these and other contingencies. We accept no liability for: cancellation, delays or changes caused by war, threat of war, closure of airports, industrial action, natural disaster, technical problems to transport, staff cancellations or other events beyond our control, participants' medical or psychiatric conditions which may develop during or subsequent to the holiday, loss of, or damage to, personal property or participants.

Health

Please consult your doctor, prior to your holiday, if you have any health problem which may interfere with your ability to take part in the holiday, as it is your responsibility to be adequately fit. A first-aid supply will be taken on outdoor excursions but the leader is not medically qualified and any treatment will only be given with your express consent. Be sure to carry any specific personal medication at all times.

Know before you go

It is vital that you are aware of current Foreign Office travel advice before you make your holiday arrangements. It is agreed by all who travel to Sunflower Retreats and anyone booking through Sunflower Retreats Holidays that they will make themselves fully aware, both before booking and again prior to the outward journey, of up-to-date travel advice for their destination, available from the Foreign Office Travel web site (<http://www.fco.gov.uk>). This information is also accessible via a travel advice line in the UK on 0870 6060 290. If you are coming from outside the UK contact your Government Travel Office for their advice on health and travelling abroad.

Complaints Procedure

We request that all complaints be made immediately while on holiday so Sunflower Retreats staff can help solve any problems that arise as quickly as possible. Written complaints are to be received within 7 days after your return from the holiday.

Sunflower Retreats Holidays, Suite 232, Regency House, 91 Weston Road, Brighton, BN1 2LB, United Kingdom
Tel: 0044 (0) 1273 782330, Fax: 0039 0765 639015, Tel (Italy): 0039 339 7043595, Email: mail@sunflowerretreats.com